

Havenbrook Realty Company

25 Imperial Street
Suite 200
Toronto, Ontario
M5P 1B9

Tel (416) 224-2317
Fax (416) 224-2181

Prestige Mechanical Limited
A-22 Commerce Park Dr.
Barrie, Ontario
L4N 8W8

December 1, 2009

Re: Letter of Referral

To Whom It May Concern,

Havenbrook Realty Company is the owner of a number of high-rise residential buildings in the Toronto area. We manage our own properties and hire all of our own trades for work required in the buildings.

Approximately 5 years ago we were in search of a new quality Mechanical contractor to do all repair, maintenance and any replacement work for our hot water boiler heating systems as well as domestic hot and cold water systems. We were introduced to Prestige Mechanical at that time. They have performed all work on the above noted systems and have done so in an extremely profession manor with excellent results. They have been extremely price competitive and have offered good alternatives to problems which we have faced. These buildings are over 40 years old with over 154 suites in each. This means we cannot afford to be without heat or domestic hot and cold water for any prolonged period of time. This was made clear to Prestige Mechanical when we first entered into a working relationship and they have honored this requirment.

They have been a pleasure to deal with in all respects and we highly recommend them to any company looking for a mechanical contractor. If you have any questions do not hesitate to call me.

Sincerely,

A handwritten signature in black ink, appearing to read 'Lorne Shiff', with a stylized flourish at the end.

Lorne Shiff